

# **Incident Reporting & Investigation**



E-Learning Course Outline

Course Length: 1 hour

## **Course Objective:**

• To assure that necessary safeguards have been taken to protect the health and welfare of the individuals following a incident.

## **Course Design:**

Narrated e-learning modules

## **Successful Course Completion:**

Requires successful completion of knowledge assessment.

### **Course Outline:**

#### **Definitions**

- Incident
- Near Miss
- Incident Investigation
- Root Cause

#### Introduction

- Which Incidents Should Be Investigated?
- Incident Components

### OSHA 1960.29 Requirements

## Why Investigate?

- Prevent injuries and illnesses
- Save lives
- Save money
- Demonstrate commitment to health and safety
- Promote positive workplace morale
- Improve management

## Aims of the Investigation

- What Happened?
- What was the root cause?
- How do we prevent recurrence?

## The Investigation Process

- Who is involved?
- What information is collected?
- Gathering Evidence
  - Interviewing
  - Fact Gathering



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- Determining the root cause/Handout
- Documenting the findings
- Implementing corrective actions

## **Post Training Evaluation:**

• The employer shall ensure that each employee is evaluated to confirm that he/she understands the information provided in the training.

### **Reference Material / Documents:**

Various industry standards, techniques and best practices.

M&A Safety Services training conforms to OSHA CBT Training standards and ANSI Z490.1. Criteria for Accepted Practices in Safety, Health and Environmental Training. M&A Safety Services LLC. follows all ANSI training criteria.

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